Neatflix Setup & Access

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Accessing/Streaming

To watch content:

- 1. Download the Jellyfin app
 - a. If the app is not available on your device, you may need to download it to your phone (as an example) and cast to your display.
 - Roku or your Smart TV app will generally have better performance than Xbox or Web Browser
- 2. Site URI: jellyfin.neatflix.org
- 3. Login (or use phone instructions below)
 - a. Username: [your first name], lowercase
 - b. Password: NeatflixUser123!
 - i. You can leave this if you like, or change it under Profile settings (top right)
 - ii. If you change it PLEASE use a secure password, this is an externally accessible resource with bots constantly attempting to gain access

Logging into Jellyfin on a TV using your phone:

- 1. On TV select the Quick Connect option
- 2. Login on phone, hit the user icon in top right -> Quick Connect
- 3. Use code from TV to approve login

If you notice a title is incorrectly labeled (wrong title, or loaded the information from another show/movie of the same name):

- 1. On your phone, find the IMDB page for the correct title and copy the last part of the URL (starts with tt)
- 2. In Jellyfin, hit the 3 dots and click Edit Metadata
- 3. Paste the tt number in the "External IDs" section
- 4. Save changes, should update automatically

If a title has a bad thumbnail (wrong show, wrong language etc)

- 1. On phone navigate to the title and hit 3 dots -> edit images
- 2. If the main library thumbnail is wrong, hit the magnifying glass for "Primary" (but this can also be used to change the other images shown when you're looking at the title information before playing)

3. It will provide several options to choose from, if none are correct you can upload one from the first "Images" tab

Jellyfin Notes:

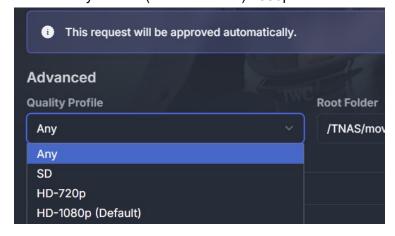
- The Xbox app sucks ass, just a wrapper for the web client; using the joystick as a mouse cursor being the most egregious flaw. Better to use Roku or a native Smart TV app if that's a bother.
- Jellyfin provides the option to download content rather than stream it you're perfectly welcome to do that if/when able as it will reduce streaming/transcoding load for other users. All the same to me then if you're just using Neatflix as an easier way of "borrowing" a film or show without your ISP seeing anything suspicious.
- If you see content that is corrupted/unwatchable in some way or just shouldn't be there (i.e. a random 5 second intro roll that Jelly picked up as a 'movie') please feel free to delete it & re-request if applicable.
- Scrubbing within a movie can be pretty slow, sorry! You can try disabling captions or watching on a different device.

Requesting New Shows/Movies

- request.neatflix.org
- Use your Jellyfin user/pass to sign in
- Requests *should* approve automatically but ping Mac if it isn't in the library after a day
 - Most movies should take about 20-30min to download, show episodes less than 5min

Request Notes:

- Support for 4k quality is pending (files are huge so may require another box for harddrives)
- Older content may take longer to find due to DMCA takedowns
- FOR OLDER TV/MOVIES You need to adjust the quality profile to allow for 480p, otherwise it will only lookfor (and fail to find) 1080p+



Troubleshooting

- If one service isn't working, check other services (i.e. the request site)
- Visiting test.neatflix.org should show a 'Hello World!' page
- Make sure you're connecting to neatflix.ORG not neatflix.COM
- Collect any error text/screenshots BEFORE asking Mac (Win+Shift+S to screenshot on Windows)
- Stuttering during playback will be hard to diagnose, performance testing to determine max concurrent streams is on the agenda
 - o Try using a different device type i.e. Xbox/Roku/TV app/Browser
 - Spencer has had issues with movies but not shows, all other users not observing that issue

In-Progress

- Performance testing
- (some?) New usenet downloads failing to import w.out manual permissions update
- Remove Plex/Plex dependencies including request platform
- Localization
 - Non-english or director commentary captions are occasionally defaulted
 - Audio for non-english media should default to original audio + english subs
- Better quality profile control (i.e. upgrading 720p files to 1080p)
- Re-transcoding existing library to reduce filesize workingish?
 - Do this with Radarr quality profiles
- Monitoring/Alerting
- Offsite status page
- Expose disk utilization to users (visible in request workflow)
- Huntarr app